COMPARATIVE GUIDE TO SERVICES

AMOREM

QUALITY. COMPASSION. SUPPORT.

FORMERLY **BURKE HOSPICE AND PALLIATIVE CARE** & **CALDWELL HOSPICE AND PALLIATIVE CARE**

Referrals may be made by the patients, family members, friends, clergy or medical providers by calling 828.754.0101 or 1.844.4AMOREM.

PALLIATIVE MEDICINE

AMOREM's palliative medicine services are for anyone living with a serious illness. Palliative medicine is a medical specialty that:

- optimizes quality of life
- reduces avoidable hospitalizations
- empowers patients and families in navigating complex illness

ADMISSION GUIDELINES

- Serious illness with a prognosis of two years or fewer, if the illness runs a normal course
- Seeking curative, palliative or aggressive treatment
- Medical provider to collaborate with our team
- Resident in our service area

SETTINGS

- Private residence, long-term care facility or hospital

PAYMENT

- Medicare/Medicaid, most private insurances, or private pay
- Services provided, regardless of ability to pay

OUR TEAM OF EXPERTS

- Physician or nurse practitioner
- Medical social worker, as needed
- Chaplain, as needed



HOSPICE SERVICES

AMOREM serves the physical, emotional and spiritual needs of terminally ill patients and their families. We recognize dying as a natural part of living, and we help patients live as pain-free and comfortably as possible.

ADMISSION GUIDELINES

- Advanced illness with life expectancy of six months or fewer, if the illness runs a normal course
- Desire to focus on quality of life rather than curative treatment
- Resident of our service area

SETTINGS

- Private residence, long-term care facility, hospital, or one of AMOREM's four patient care units: *William E. Stevens, Jr.* in Lenoir, *Forlines* in Hudson, *Valdese PCU* in Valdese and *AMOREM SECU Patient Care Unit of the High Country* in Boone.

PAYMENT

- Medicare/Medicaid, most private insurances or private pay
- Services provided, regardless of ability to pay

OUR TEAM OF EXPERTS

- Physician, nurse practitioner
- Registered nurse
- Medical social worker
- Certified nursing assistant
- Chaplain
- Volunteers
- Grief support
- 24-hour on-call staff

Required services provided under the **Hospice Medicare/ Medicaid Benefit** may include:

- Medications
- Medical equipment/supplies
- Speech, physical and occupational therapies
- Symptom management
- Inpatient/outpatient services
- Continuous crisis care
- Ambulance transport

AMOREM goes well beyond the basic services required by Medicare and offers a wide range of enhanced services:

- Advanced Cardiac Care program
- Pulmonary care resources
- Dementia care resources
- Veteran resources
- *Legacy Project* life stories
- *Pet Peace of Mind*® resources
- Four patient care units
- Therapies: massage, aromatherapy, pet therapy volunteers

GRIEF SUPPORT SERVICES

You and your family deserve the care and experience that our grief support team provides to help cope with the death of a loved one. AMOREM is committed to serve our patients, their families and anyone in our community who has experienced the death of a loved one by providing grief support resources.

ADMISSION GUIDELINES

- AMOREM patients, their families and **anyone** in the community who has experienced the death of a loved one or close friend

SETTINGS

- Ashewood Grief Support Services, AMOREM office locations in Boone, Hudson, Lenoir and Valdese or by telehealth

SERVICES

- Support and grief education when losing a loved one
- Individual grief counseling
- Grief support groups to provide assistance with processing grief in a group setting
- Strategies to manage complex grief
- Grief and loss literature
- Grief and loss education for organizations, schools, congregations and civic groups
- Grief education sessions for those experiencing grief or individuals who are supporting those coping with grief
- Annual memorial service to remember patients who died in our care
- *Learn at Lunch*, a lunchtime series offers different grief-related topics
- *Good Mourning Children's Grief Camp* for children ages six to 12 who have experienced the death of a loved one or close friend

REFERRALS

- For more information, or to make a referral, call 828.754.0101 or 1.844.4AMOREM, or visit www.amoremsupport.org.

Serving Alexander, Ashe, Avery, Burke, Caldwell, Catawba, Cleveland, Lincoln, McDowell, Rutherford, Watauga and Wilkes Counties in North Carolina.

To discuss resources available to you and your family or to make a referral call 828.754.0101 or 1.844.4AMOREM, or visit www.amoremsupport.org.

AMOREM, formerly Burke Hospice and Palliative Care & Caldwell Hospice and Palliative Care, a non-profit, community-owned palliative medicine and hospice care provider, provides expanded resources for you and your family. AMOREM is certified by Medicare and accredited by Community Health Accreditation Partner, Inc. (CHAP).



★ Stevens Patient Care Unit–Lenoir, Forlines Patient Care Unit–Hudson, Valdese Patient Care Unit–Valdese, AMOREM SECU Patient Care Unit of the High Country–Boone

828.754.0101 • 1.844.4AMOREM
WWW.AMOREMSUPPORT.ORG

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